

Camp Canine Boarding Policies
Valid January 1, 2016 – June 30, 2016

In order to provide the best care for your pet, schedule ample staff and make your check in and check out a pleasant experience, please read and *follow* the below policies.

Vaccines

- Proof of up to date vaccines must be provided before boarding including rabies, distemper and the **fecal and bordetella within SIX months.**

Deposit:

- A \$20.00 deposit is required to reserve a kennel.
- If you do not put down a deposit, we cannot guarantee space.
- If you cancel your reservation, the \$20.00 deposit is non refundable and non transferable.
- **If your CHECK IN OR CHECK OUT DATES CHANGE, please inform us ASAP.**

Boarding Fees:

- All per night fees are based on an ***up to*** a 24 hour stay.
- Day care rates will apply after the 24 hour period.
 - For example, check in at 9:00 AM, check out at 9:00 AM = \$40.00
 - Check in at 9:00 AM and check out at 5:00 PM, day care rates will be added to the \$40.00
 - Day care fees are:
 - \$18.00 for up to 5 hours
 - \$25.00 for over 5 hours
- Boarding Fees
 - 1-4 NIGHTS: \$40.00 per night
 - 5-9 NIGHTS \$38.00 per night
 - Over 10 NIGHTS \$36.00 per night

Food/Medication/Bedding:

- Bring Enough Food For The Stay & One Day Extra
- **A Machine Washable Bed Or Blanket**
- Treats And One Bone Or Toy
- Do Not Bring Bowls, We Will Use Our Bowls
- **Please Do Not Bring Large Bags Of Food Unless A Long Stay**
- **Medication:** If More Than Two Pills Each Day, Please Separate Each Dosage In Baggies With Date And Time Each Needs To Be Given On Each Baggie.

Check IN:

- **You must estimate a check in and check out time when booking your reservation.**
- **All boarding fees are due upon check in.**
- We accept Visa, Master Card or cash only please
- **Check IN must be during business office hours ONLY:**
 - Monday Friday 6:30 AM to 6:30 PM
 - **Saturday and Sunday 9:00 AM to 6:30 PM**
 - Holidays we close the office at 3:00 PM.
 - If you have someone else drop your dog off or you cannot check in during these hours, a pre payment can be made over the phone before you drop off the dog.
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OVER

- **We highly suggest you check in before 4:30 PM to allow your dog a few hours of exercise before bed time (no additional charge).**
 - **This will make their first night less stressful.**
 - At 6:30 PM all dogs go into kennels so we can sanitize the play areas and clean the facility. Dogs will receive one ½ hour play / potty time before bedtime if checked in at closing.

Multipal Dogs:

- Multipal dogs at the same address can share a kennel.
 - Two medium or large dogs OR three small dogs may share a kennel (second dog ½ off). If the dogs are not getting along, they will be separated and additional fees charged.
- Multipal dogs from the same address placed in separate kennels, there is a \$10 discount per night for the second or more kennel.

Check OUT & Early Check Out:

Please note: NO refunds for early check out.

- Upon check in, you will be asked to estimate your check out time for our staff / scheduling and payment purposes.
- Check out is within two hours of your estimated check out time.
- If you are running late, two hours **after your estimated pick up time** or will be checking out after our office closes at 6:30 PM, **you must call our office before 6:00 PM to let us know at 734-283-0060.**
- **If you Plan to Pick Up a Day or MORE Early YOU MUST call our office before 6:00 PM to reschedule your pick up date/time.**
- A a \$10.00 EARLY check out fee is taken off your credit and the remaining credit may be used for future daycare or boarding.
- *No refunds for early check out.*
- **Pay only for the days you know your dog will be staying and call to check space ahead of time to confirm additional nights.**
- **Additional stay time must be paid upon your return/pick-up please.**

THANK YOU IN ADVANCE FOR YOUR COOPERATION!