

Camp Canine Boarding Policies

In order to provide the best care for your pet, schedule plenty of staff and make your check in and check out a pleasant experience, please read and follow the below policies.

Vaccines

- Upon making your reservation, please ensure all vaccines are up to date for your dog's stay including rabies and distemper as well as a negative **fecal test and bordetella within SIX months**. If we do not have updates on file, please have your vet fax us a copy at 734-283-0064. Dogs without updated vaccines cannot be boarded.

Deposit:

- A \$20.00 deposit is required to reserve the kennel. If you do not put down a deposit, we cannot guarantee space.
- **If you cancel your reservation, the \$20.00 deposit is non refundable or non transferable.**

Boarding Fees (DUE AT CHECK IN):

- All per night fees are based on up to a 24 hour stay.
- Day care rates will apply after the 24 hour period.
 - For example, if you check in at 9:00 AM and check out at 9:00 AM, the nightly rate of \$40.00 will be charged. However, if you check in at 9:00 AM and check out at 5:00 PM, day care rates will apply for the last day. Day care fees are: \$19.00 for up to 5 hours and \$27.00 for over 5 hours.
- 1-4 NIGHTS: \$40.00 per night
- 5-9 NIGHTS \$38.00 per night
- Over 10 NIGHTS \$37.00 per night
- additional dog(s) same kennel is \$22.00 per night (same owner / same address)
- additional dog(s) separate kennel is \$32.00 per night (same owner / same address)

Food/Medication/Bedding:

- Please bring enough food for the stay and one day extra just in case, a **machine washable bed** or blanket, treats and one bone or toy. Do not bring bowls, we will use our bowls. Please do not bring large bags of food unless a long stay.
- Medication: if more than one or two pills each day, please separate each dosage in baggies with date and time each needs to be given on each baggie.

Check IN:

- **You will be asked to estimate a check in and check out time when booking for scheduling purposes.**
- **All boarding fees are due upon check in.** We accept Visa, Master Card or cash only please
- **Check in must be during business office hours ONLY:**
 - Monday Friday 6:30 AM to 6:30 PM
 - **Saturday 9:00 AM to 6:30 PM**
 - Sunday 9:00 AM to 3:30 PM
 - Holidays we close the office at 3:00 PM.
 - If you have someone else drop your dog off or you cannot check in during these hours, a

pre payment can be made over the phone before you drop off the dog.

- **We highly suggest you check in before 4:30 PM to allow your dog a few hours of exercise before bed time (no additional charge). This will make their first night less stressful.** At 6:30 PM all dogs go into kennels so we can sanitize the play areas and clean the facility. Dogs will receive one more ½ hour play / potty time before bedtime.

Check OUT & Early Check Out:

- Upon check in, you will be asked to estimate your check out time for staff / scheduling and payment purposes.
- Check out must be **before 8:30 PM**. If you are running more than two hours **after your estimated time** or will be checking out after our office closes at 6:30 PM (and you predicted before 6:30 pm), **you must call our office before 6:00 PM to let us know at 734-283-0060. If you are not here by 8:30 PM, the dog must stay an additional night and fees apply.**
- **Early Pick UP:** If you pick up early or are coming after hours for an EARLY check out (you come home a day or so early) YOU MUST call our office before 6:00 PM to let us know. No unscheduled pickups please. **A a \$10.00 EARLY check out fee will be taken off your credit and the remaining credit may be used for future daycare or boarding. No refunds for early check out. Pay only for the days you know your dog will be staying and call to check space ahead of time for additional nights. Additional days can be paid upon your return.**

To ensure the best care for our customers and reduce stress for our Team Members, please follow out guidelines.

Thank you!